



Words of Praise from Recent Clients

“Last year we left the day-long retreat with forty-two new ideas, and within a month, two thirds of them were implemented.”—**Dan Selahowski, President, Prescription Fitness.**

“Relying on one another is a key to why we do this. It is a very good team builder, and the whole team philosophy is very successful for us.”—**Dick Crane, Manager, General Motors Service Parts Organization.**

“The staff of S.T.E.P.S. did a wonderful job of addressing our needs and seemed committed to ensuring that the activities were tailored to our objectives.”—**Steve Atkinson, Human Resources, Jabil Circuit.**

“We have come to regard the challenge course session with S.T.E.P.S. as an indispensable beginning for each new class of Family Practice residents.”—**Mark Vogel, Genesys Regional Medical Center.**

“It is obvious you have a quality training program for your facilitators. Their consistency of holding to course objectives, modeling control of emotion, and knowledge of how to utilize equipment for safety was exemplary.”—**Randall Mason, Teacher, Lapeer Public Schools.**

“The Group Initiatives allowed participants to discover the power of working together effectively, and it is obvious that the message stuck. There has been a noticeable increase in mutual support and team commitment. I've also been gratified to hear people comment that they used the principles they'd learned in our earlier team training sessions. Some of them asked me if I told you what to say, since the debriefings so closely matched what we've covered so far. The day was a perfect complement to our training efforts here at SelectCare.”—**Kay Presby, Provider Training and Development, SelectCare.**

“During the program we quickly assessed our strengths and used them as a team. We had different approaches and it was interesting how many good ideas the team came up with. I was amazed how much we were willing to trust each other by the third exercise. It was a good example of inclusion within our team. The importance of communication was exaggerated in this environment and really pointed out how the lack of communication can sink a ship!”—**Unnamed Participant, Yazaki North America.**

“The experience helped our group to recognize the value of working together to achieve common goals and gave us the opportunity to get to know each other in a different setting. The program moved us a long way toward achieving our goal of working more collaboratively.”—**Rochelle Prestage, Customer Service, Comcast**



S.T.E.P.S., Inc. Recent Clients

Accenture
Advo Corporation
Affirmations
Americare Systems
Blue Cross and Blue Shield of Michigan
Carlson Marketing
Chrysler Financial
College Works
Comcast Customer Service
Comerica Bank
Daimler Chrysler
Daymon Associates
Dealer Concepts
Detroit Edison
D'Arcy Masius Benton & Bowles
E.D.S.
Eli Lily
Employees Only
Faurecia
Fort Financial FCU
GASC Technology Center
General Motors – Det/Hamtramck Plant
General Motors Service Parts Organization
General Motors VLE Teams
General Motors UAW – Lake Orion
Genesys Regional Medical Center
Great White North Distributing
Henry Ford Hospital
HMS Manufacturing
Honeywell
House of Blinds & More, Inc.
Jabil Circuit
Jewish Federation of Metropolitan Detroit
Jewish News
Jewish Vocational Services
Joe Dumars' Fieldhouse
Kettering University
Kmart
KPMG Detroit
L & L Products
Leadership Oakland
Learners Institute
Limno-tech
Macomb Community College
Marriott Hotels
MedStat
Metropolitan Life
Metro Parent Magazine
Michigan Employment Relations Comm.
Mongolia Barbecue
Monroe County Community College
Northeast Guidance Center
O.C.C. Workforce Development
Oakland Community College
Oakland Schools
Oakland University
Oakwood Hospital
Online Marketing
Origen Financial
Prescription Fitness
Price Waterhouse Cooper
Quality Mailing
Robert Bosch Corporation
Rock Financial Services
Ruby Tuesday
Sandy Corporations
SelectCare
Southeast Oakland Technical Center
Sparrow Hospital
Spectrum Human Services
Star Trax
Stoneage
Suburban Sports Group
Sun Communities
United Community Services
U of M Hospitals
U of M Office of Minority Affairs
Versacom
UUNet
Vector Marketing
Volkswagen of America
WSU School of Medicine
Yazaki North America
Young Entrepreneurs Organization